

Australian Big 4 Bank gets face-to-face with custom in-house training



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INDUSTRY - BANKING AND FINANCE

Our customer is an Australian multinational banking and financial services company, known as one of the Big 4 banks.

CHALLENGES

The client's team of engineers consisted entirely of new hires who possessed limited expertise in the in-house cybersecurity tools and technologies.

SOLUTIONS

Given that every member of the client's team was new to the bank, it was crucial to invest time in comprehending their backgrounds and assessing their knowledge levels in order to customize the training effectively.

Additionally, the client expressed the desire for the team to acquire knowledge using their own system within their own premises.

To meet these requirements, our specialist instructor adopted a customized and tailored approach, offering private on-premises training that fostered open discussion, maximised learning optimisation, and encouraged feedback.

OUTCOMES

The manager responsible for organising the training expressed great satisfaction with the outcomes, as the technical team now exhibits confident proficiency in working with their cybersecurity technology.

During post-training feedback, the client highly praised Konrad Kuligowski, the instructor, for his effective and successful training delivery.