Authorised expert training vs. internal knowledge transfer

f5

Red Education

★★★★★ *98% of students recommend Red Education*

Red Education named F5 Best Performing ATC APCJ 2022

f5 AUTHORIZED TRAINING CENTER

F5 Networks

Red Education provides training for every solution in F5 Networks product portfolio. Our F5 trainers bring to the classroom decades of extensive experience.

All F5 Networks courses consist of lectures, labs, and discussions and are available either in a classroom setting or as virtual live courses.

Red Education

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INDUSTRY - FIRE DETECTION & PREVENTION

Our customer is a world leader in providing solutions for fire detection and suppression, intrusion detection, access control and video surveillance.

CHALLENGES ⌄

The client had previously implemented F5 technology into their tech stack. However, the engineer team had not been trained in how to properly manage and configure the F5 solution. They had been left to fend on their own after project implementation, with a lack of understanding of the system that would have resulted in damaging consequences. There had been some Knowledge transfer, however it was not sufficient. The situation would have been detrimental to the company's daily operations and security, leading to downtime that would cost the company significant loss of revenue.

SOLUTIONS ⌄

Red Education stepped in to teach the team of engineers how to configure and manage the tech stack in which the company had invested.

Initially, we determined that three engineers had no existing skill set to operate F5 Networks technology. After purchase, the engineers had been expected to be able to manage the system without proper training, relying on informal knowledge transfer alone.

We identified and provided the F5 training solution to match their needs. This was Administering BIG-IP and Configuring BIG-IP LTM, to ensure that the team would be able to properly manage and use the technology.

OUTCOMES ⌄

Following training, the engineering team is equipped with the skillset necessary to configure the F5 platform according to company requirements and properly utilise it ongoing. High quality training from an experienced instructor addressed the skills gap left by an inadequate informal knowledge transfer process that failed to address the complexities of the technology required by the organisation.

F5 COURSES >>