



## 77202V-Integrating and Configuring IP Office™ Platform

If you are interested in taking this training, please contact one of our training partners for scheduling information: [Training Pros](#) or [Red Education](#).

The **77202V Integrating and Configuring IP Office™ Platform** is a comprehensive 4-day training session designed for technicians to gain hands-on experience with the features and functionalities of the Avaya IP Office system. Students will learn about system installation, configuration, and management, focusing on both theoretical knowledge and practical skills. The training is aimed at IT professionals preparing to implement and manage Avaya IP Office solutions, specifically those planning to take the certification test associated with the system.

This course is recommended for students preparing to take the [77202T - Avaya IP Office Platform Implement Online Test](#).

### Key Learning Objectives :

- Gain a thorough understanding of the Avaya IP Office Platform and its components.
- Learn to configure and manage user accounts, voicemail, and call routing.
- Understand SIP protocols and how to configure SIP endpoints.
- Master the use of Voicemail Pro and Media Manager for call recording and management.
- Implementation of features such as voicemail, call recording, and telephony settings.
- Configuring hunt groups, time profiles, and shortcodes for efficient call routing.
- Hands-on exercises, including configuring SIP trunks, setting up user accounts, and managing voicemail settings.

### Course Syllabus :

- **Day 1:**
  - Avaya IP Office Platform System Overview
  - Avaya IP Office Platform Server Edition
  - Installing Server Edition
  - Exercises: Ignition Wizard, Configuration Wizard, IP Office Manager
- **Day 2:**
  - Server Edition Web Management
  - File Management Using Manager and Web Management
  - Exercises: Configuring and connecting Avaya Workplace, WebRTC Solutions
- **Day 3:**
  - Soft Console and Hunt Groups
  - Short Codes and Time Profiles
  - Exercises: Hunt Groups
- **Day 4:**
  - IP Office Voicemail Overview
  - Announcements and Voicemail Pro Interface
  - Exercises: Configuring Voicemail, Importing Call Flow

### Recommended Knowledge :

- Basic knowledge of Session Initiation Protocol (SIP) fundamentals
- Basic knowledge of Voice over IP (VoIP) technology

**Associated Smart Tracks :**

ASTA-7720 - Avaya IP Office™ Platform Technical Associate Implement

**Duration & Audience :**

This training is only available to Associates , Customers , Partners

Virtual Course - 32 Hrs

**System Requirements :**

To ensure that you are able to successfully complete this course, please validate that your PC meets the [system requirements](#)