

# Customised f5 training for a leading home improvement retailer



★★★★★ 98% of students recommend Red Education



**Red Education  
named F5 Best  
Performing ATC  
(Australia,  
Pacific, China  
and Japan)**



**AUTHORIZED  
TRAINING CENTER**

## F5 Networks

Red Education provides training for every solution in F5 Networks product portfolio. Our F5 trainers bring to the classroom decades of extensive experience. All F5 Networks courses consist of lectures, labs, and discussions and are available either in a classroom setting or as virtual live courses.



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## OUR CLIENT - GLOBAL RETAIL GIANT

Our client is a Fortune® 50 home improvement retailer, operating over 2,000 stores in the United States and Canada and serving approximately 20 million customers per week. The company employs over 300,000 associates globally and had sales approaching \$100 billion in 2021.

## CHALLENGES



The client was using f5 to manage and secure their applications and data across their network, but their team identified a skill gap in f5 configuration and administration. They required tailored training to address these gaps and optimise their investment in f5 technology. Initially, the client requested a three-day training, but it was necessary to increase this to four days to cover all the required areas.

## SOLUTIONS



Our Red Education team was quick to respond to the client's needs, providing a responsive service culture, and planning carefully behind the scenes to ensure high standards of client experience and learning outcomes.

We customised a training plan and schedule that was tailored to the client's specific needs and managed several issues around scheduling, budget, and a tight turnaround time. Our account manager provided ongoing support, ensuring that the client was kept informed throughout the process.

## OUTCOMES



Our tailored training solution helped the client's engineers to gain confidence in their f5 configuration and administration skillsets. The training was essential for optimising the client's investment in f5 technology and ensuring the desired outcomes for their IT infrastructure.

Overall, our responsive service culture and flexible tailored solution ensured that the client received the training they needed to achieve their goals, and we look forward to continuing to support them in the future.