



71801V-Integrating and Supporting Avaya Messaging R11

This 4-day Virtual Instructor-Led course is designed for individuals responsible for integrating and supporting Avaya Messaging.

Delivered in a virtual classroom setting with remote access to a lab environment, this offer consists of a combination of interactive instructor lectures followed by practical lab exercises.

This course is recommended for students preparing to take the 71801X -Avaya Messaging Integration and Maintenance Exam

Key Learning Objectives :

- Explain the Avaya Messaging Architecture and Components
- Perform High Availability Server Preparation and Installation
- Execute the Integration with Avaya Aura (TCP and TLS)
- Summarize the Avaya Messaging platform and operating system requirements
- Perform Server Configuration and Testing
- Configure Avaya Messaging Web Portal
- Execute the Language Pack Installation
- Setup the E-mail Integration
- Practice Maintenance and Troubleshooting routines about Avaya Messaging

Course Syllabus :

Module 01 - Introduction to the Avaya Messaging Solution

Module 02 - Avaya Messaging Architecture

Module 03 - Avaya Messaging High Availability

Module 04 - Avaya Messaging Licensing and Capacities

Module 05 - Hardware, Software and Network Specifications

Module 06 - Avaya Messaging Installation Summary, Server Roles and Features

Module 07 - Connecting to Avaya Learning desktop (Exercise)

Module 08 - Avaya Messaging Server Preparation (Exercise)

Module 09 - Web License Manager Installation

Module 10 - Avaya Messaging software Installation

Module 11 - Installing the Messaging License (Exercise)

Module 12 - Avaya Messaging software installation on Windows Server 2019 (Exercise)

Module 12 - Appendix: Avaya Messaging Backup Consolidated installation walkthrough

Module 13 - PBX Integration

Module 14 - PBX Integration on Messaging (Exercise)

Module 15 - Messaging integration on Avaya Aura (Exercise)

Module 16 - Preparing Messaging for testing (Exercise)

Module 17 - Testing Avaya Messaging (Exercise)

Module 18 - Changing from TCP to TLS (Exercise)

Module 19 - Avaya Messaging Web Portal

Module 20 - Avaya Messaging Web Portal (Exercise)

Module 21 - Language Packs

Module 22 - Language Pack Installation (Exercise)

Module 23 - Unified Messaging (Email Integration)

Module 24 - Email Server Integration (Exercise)

Module 25 - Bulk Management Tools

Module 26 - System Manager Integration with Messaging

Module 27 - Avaya Messaging Maintenance & Troubleshooting

Module 28 - Avaya Messaging Maintenance and Troubleshooting (Exercise)

Module 29 - Bulk Management Tools (Optional Exercise)

Module 30 - System Manager Integration with Avaya Messaging (Optional Exercise)

Recommended Knowledge :

- Working knowledge of Windows Server
- Working knowledge of Avaya Aura® Core administration
- 60941W, Administering Avaya Messaging R11

Associated Smart Tracks :

ACSS-7180 - Avaya Messaging Support

ACIS-7130 - Avaya Aura® Communication Applications Implement

Duration & Audience :

This training is only available to Associates , Customers , Partners

Virtual Course - 32 Hrs

System Requirements :

To ensure that you are able to successfully complete this course, please validate that your PC meets the [system requirements](#)