What could go wrong?

The simple question that made this pharmacy franchise retailer turn to Red Education for help

Red Education

paloalto Authorized Global Training Partner

★★★★★ *98% of students recommend Red Education*

❝ *First class training experience.*

- IT Senior
Project Engineer ❞

Palo Alto Networks Training at Red Education

Our Palo Alto Networks courses deliver the knowledge and expertise for enterprises to protect our way of life in the digital age. The training covers Next-Generation Security Platform expertise necessary to prevent successful cyberattacks and safely enable applications.

SECTOR - RETAIL PHARMACIST

Our client is Australia's largest pharmacy franchise retailer with over 350 stores, and employing over 8,000 staff.

CHALLENGES ⌄

The company has been in the pharmacy industry for fifty years. What could go wrong? Following a series of major data breaches in Australia, the company became aware that it may not have enough people with the right skills to manage a cybersecurity emergency. There was a key person risk and no redundancy plan, with only one or two people having the knowledge to deal with any problems or emergency situations that might arise. They decided it was time to take action.

SOLUTIONS ⌄

Red Education delivered three Palo Alto Networks certification training programs to upskill the team: **EDU-210 – Firewall Essentials: Configuration and Management, EDU-220 – Panorama: Managing Firewalls at Scale,** and **EDU-330 – Firewall: Troubleshooting**. The students enjoyed the clear and approachable communication style of Palo Alto Networks expert trainer, Jerry Solomon.

OUTCOMES ⌄

After training, students had a clear understanding how to configure, monitor and manage security policies and control access to network resources, benefiting from the additional information and experience the instructor could provide. As a result, the organisation had enough skilled team members to be able to deal with incidents and a redundancy plan to ensure the security of the company into the future.

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