

Critical energy provider protected by upskilling its team in Palo Alto Networks SASE - Prisma Access SASE Security

A Red Education and Palo Alto Networks Case Study



★★★★★ 98% of students recommend Red Education

Testimonial



"Great course, thoroughly enjoyed it and gained a lot of knowledge!"



- Course Participant

Palo Alto Networks Training at Red Education

Red Education has been the top Palo Alto Networks Authorized Training Partner across JAPAC eight years in a row, with awards including the Palo Alto Networks Instructor of the Year Award 2021.

Our Palo Alto Networks courses deliver the knowledge and expertise for enterprises to protect our way of life in the digital age. The training covers Next-Generation Security Platform expertise necessary to prevent successful cyberattacks and safely enable applications.



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SECTOR - ENERGY

Our client is an ASX-listed major integrated electricity generator and electricity and natural gas retailer, headquartered in Sydney, Australia.

CHALLENGES



The client's Palo Alto Networks implementation project was already underway when they discovered there was a need for training to close a critical skills gap in their team of engineers. This client also needed support to understand, plan and coordinate the learning pathways aligned with their cybersecurity technology. Our dedicated Account Manager worked closely with the client to implement a process that would ensure current and future skills gaps were identified and managed more effectively.

SOLUTIONS



Red Education expert Palo Alto Networks trainers delivered:

- [Palo Alto Networks SASE - Prisma Access SASE Security \(EDU-318\)](#) in which the team learned how to design, implement and operate the Prisma Access solution to better protect mobile users and the company's IT infrastructure in remote networks using a SASE (Secure Access Service Edge) implementation.

On the last day of training, students were able to test their new skills in our custom-built virtual lab environment, working through simulated real-life scenarios without risk.

OUTCOMES



The client's immediate skills gap was closed, ensuring that the team was able to further protect this critical energy generator against cyber-attacks. This was also the start of a longer-term exercise that would ensure that training needs were built in the planning process, further safeguarding the success of future implementations.