

# Internet provider's network security team moves from inconsistent skillset to critical security firewall best practice

## A Red Education Case Study

★★★★★ 98% of students recommend Red Education

### Testimonial

*"The team absolutely raved about the training, said it was so good they all felt it was the best training they have had. So thanks for helping us out with all our changes and making sure we have our team looked after."*

- Security Network Manager

### Palo Alto Networks

Red Education has been named #1 Authorised Training Partner JAPAC eight years in a row for Palo Alto Networks and received Instructor of the Year Award 2021.

#### Palo Alto Networks courses:

- **EDU-210** - Core Palo Alto Networks training focused on firewall management
- **EDU-220** - Panorama focused course
- **EDU-330** - Focused on trouble shooting and covers the full line of Palo Alto Networks next-generation firewalls



1300 651 917

www.rededucation.com

Suite 803, 50 Berry Street, North Sydney NSW 2060, Australia

### SECTOR - INTERNET AND MOBILE PROVIDER

Our customer is an Australian authorised NBN internet and mobile phone services provider.

### CHALLENGES

The client was struggling with an Inconsistent level of core Palo Alto Networks Firewall skills across its Network Security team. This led to the challenge of managing critical security firewalls with inconsistent level of skills, especially in the configuration, management and monitoring of essential cyber security technology.

### SOLUTIONS

- The Red Education account manager worked closely and collaboratively with our Palo Alto Networks trainer and subject matter expert.
- The subject matter expert qualified the existing skills of the client's team, then determined the need for training for eight critical staff.
- The training was provided using a private class approach for the team of eight students in a secure environment.
- We provided premium instructor-led training with a live instructor, best practice courseware and immersive hands-on labs.

### OUTCOMES

- The most up-to-date training and practice was adopted, providing more consistency in configuring and monitoring Palo Alto Network firewalls.
- The overall skills in the team are now consistent and suited to adopt best practice in monitoring critical security firewalls against attacks.
- The team is able to configure and manage their Palo Alto Networks security environment effectively.