

98% of reviewers recommend

Without effective communication, all other leadership skills do not matter.

When leaders communicate effectively, their employees stay informed, participate, and add value.

This module provides the knowledge firstline and mid-level managers need to drive more effective one-to-one business communication with employees and colleagues.

The module focuses on the Communication Cycle and the behaviours and skills required for sending and receiving clear messages.

Key Learnings Are...

- Apply a simple model for effective business communication
- Methodically prepare and deliver messages that will achieve their purpose
- Listen more effectively and acknowledge others' messages

Contact:

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Virtual Instructor Led Training