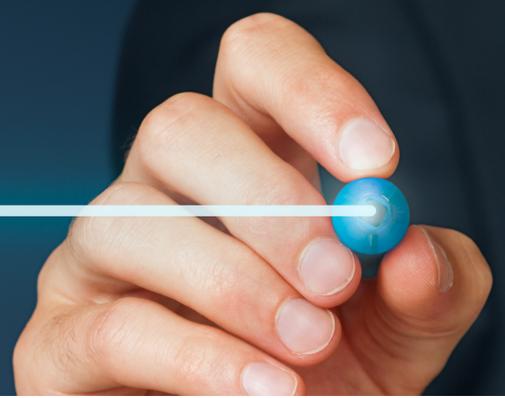


# Case Study



Red Education



★★★★★ 98% of students recommend Red Education

## At a glance

This major financial institution has recently implemented critical ForgeRock Access and Identity Management tools in their business but were struggling to find staff with relevant experience.

*"I wanted to let you know that our students thoroughly enjoyed the AM training they had last week. They're really looking forward to the IDM training next month." - Client Tech Lead*

## ForgeRock

ForgeRock Identity Management is a cutting-edge solution that fully automates the entire identity lifecycle management process.

The ForgeRock Certified Access Management Specialist course from Red Education teaches IT professionals to administer, troubleshoot, and maintain ForgeRock Access Management solutions.



Red Education



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## INDUSTRY - BANKING AND FINANCE

Our customer is a major international financial institution.

## CHALLENGES

The customer had invested in Forgerock identity management solutions but did not have the right people with the right skills to implement and manage the technology.

## SOLUTIONS

Red Education provided an overall plan to meet multiple training requirements provided by the customer. Training was carried out over a 3-month period and customised around the recruitment and appointment of key staff. The training consisted of 2 x 5 day training courses, including instructor-led modules and labs allowing students to put learning into practice in a simulated live environment.

## KEY BENEFITS

1

Flexible training schedules were tailored to the specific needs of the business. This gave the customer the time to recruit as well as train their team.

2

For this customer, private classes reduced costs and provided flexibility. They also allow teams to discuss sensitive information that they may prefer not to share in a public class.

3

The new team can now use the ForgeRock identity and access management tools effectively in their day to day roles, optimising the business investment in the technology.